

Polar Water 25th Anniversary Lucky Draw Terms and Conditions

The following terms and conditions (the “Terms and Conditions”) shall apply to the Polar Water 25th Anniversary Lucky Draw (the “Contest”).

1. Eligibility

- 1.1. This contest is only open to Polar Water Distributor and Field Catering & Supplies, 5 Gallon customers that purchase either Polar Distilled Water or Polar Natural Mineral Water in 3.4 gallon or 5 gallon on an agreement basis.
- 1.2. This contest is only open to participants who are Singapore Citizen and Permanent Residents and are at least 18 years old as of 1st January 2018.
- 1.3. Employees of Polar Water Distributor Pte Ltd (the “Organiser”), all other companies within or affiliated with Polar Water Distributor Pte Ltd group of companies, their immediate family members, advertising agencies, and any other parties directly involved in organizing, promoting, or conducting the Contest are not eligible to participate in the Contest.

2. Contest Period

- 2.1. The contest period is valid from 1st August 2018 to 31st October 2018, both dates inclusive (the “Contest Period”)

3. Participation in the Contest

- 3.1. The participant will be entitled to 1 lucky draw entry of every purchase of 6 Bottles of either Polar Distilled Water or Polar Natural Mineral Water in 3.4 gallon or 5 gallon in a single invoice.
- 3.2. The participant may enter the contest multiple times. However, entries will only be valid and accepted when contest criteria are met in a single invoice. Accumulating invoices to meet contest criteria are not allowed. Participants are required to keep the invoice as proof of purchase.
- 3.3. Only purchases made during the Contest period will be accepted.
- 3.4. All entries must be submitted by 6th November 2018, incomplete and illegal entries will be automatically disqualified from this contest.
- 3.5. Only entries that are submitted through www.polar.com.sg and www.field.com.sg will be qualified. Other methods of submission through phone call or email will not be accepted.
- 3.6. The Organiser will not be responsible for inaccurate details given by any participant.

- 3.7. The participant will be disqualified in the contest should they have outstanding payments of more than 30 Days from Contest draw date.
- 3.8. The participant who cancels their purchase or terminates their agreement/contract on or before drawing date will have their eligibility to the Contest entry automatically forfeited.
- 3.9. The Organiser reserves the right in sole discretion to disqualify all entries that do not meet the rules and regulations of the Contest. These include entries submitted with invalid or incorrect information.

4. Conduct of Lucky Draw and Prizes

- 4.1. The lucky draw will be held at Polar Water Distributor Pte Ltd, 21 Woodlands Close #08-21, Singapore 737854 on 12th November 2018 via an electronic draw system.
- 4.2. The Organizer reserves the right, in its sole and absolute discretion to change the date, time, location and the mode of drawing of the lucky draw if deemed necessary without prior notice.
- 4.3. The lucky draw will be conducted by any one of the Organizer staff.
- 4.4. One (1) winner will be drawn for the Grand Prize of winning One (1) pair of tickets to Helsinki, Finland (*worth \$4000) + \$1000 Cash Expenses
- 4.5. One (1) winner will be drawn for the Second Prize of winning cruise ticket vouchers worth \$1000
- 4.6. One (1) winner will be drawn for the Third Prize of winning One (1) night stay at Marina Bay Sands Hotel worth \$600
- 4.7. The prizes are subject to availability and the Organiser reserve the right, at any time in its sole and absolute discretion, to substitute, withdraw, add to or alter any of the prizes offered without prior notice.
- 4.8. Each winner is entitled to win one (1) prize, regardless of how many times their lucky draw entries are picked. In the event that a winner's lucky draw is picked for more than one time, the Organiser shall be entitled to disregard the second and subsequent picks and re-pick a winner.
- 4.9. The Organiser has the right, at any time in its sole and absolute discretion to determine the eligibility of the winners shall be final, conclusive and binding. No correspondence will be entertained.

5. Winner Notification and Prize Collection

- 5.1. All winners will be notified by phone and/or email, according to the contact number and/or email address stated in the Organisers' record or provided on the entry submission, within 14 days of the conduct of the lucky draw. The participants will not be declared winners until all verification checks have been satisfied.
- 5.2. All prizes are non-transferable and non-convertible to cash. The Organiser accepts no responsibility for any tax or other liability that may arise from the prize winnings. Prizes are subject to availability and the Organiser has the right to substitute any prize for a comparable prize of equal or greater value to be awarded in lieu, subject to any applicable law.
- 5.3. All winners are to utilize the prize within stipulated date stated by the Organiser.
- 5.4. If the winner does not response or claim the prize within 10 working days after being notified by the Organizer. The prize is deemed unclaimed and the prize will automatically fall to the next-in-line winner. This procedure will be repeated until a winner is found. If no winner is found after this procedure has been repeated 10 times in total, the prize will be donated to a charity of the Organiser's choice.
- 5.5. The winner of the Contest are required to submit in person or through an authorized representative the following documents to the Organiser within 7 working days after being notified that he/she has won the Contest
 - 5.5.1. The original invoice
 - 5.5.2. A copy of his/her NRIC
 - 5.5.3. An authorisation letter of the appointed winner by the Managing Director of the organisation, should the winner is of a business entity
- 5.6. Winners are required to collect the prize personally. The Organiser shall have the right to request each winner to present his/her identity proof for verification purpose when such winner comes to collect the prize. If the winners do not collect the prize within the designated period, the Organiser reserves the right to disqualify their eligibility to receive the prizes.
- 5.7. The Organiser reserves the right, in absolute discretion, to reject a prize winner if he/she is unable to fulfill the condition set out in 5.5.
- 5.8. The Organiser is not responsible in any event that the prize associated suppliers are not able to, for whatever reason, honor the prizes, or for any rescheduling or delay attributable to the suppliers.

5.9. The Organiser is not an agent of the supplier of the products and services comprising the prizes or vice versa. Any disputes should be resolved directly with the supplier. Redemption and use of the prizes are also subject to the terms and conditions of the supplier.

6. Condition and further information on Prize

6.1. The prize of One (1) pair of return air tickets to Helsinki (Finland) amounting to a value of \$4000 will solely be the air ticket value to the destination. Additional charges like, fuel surcharges, administration, airport charges, taxes and more will need to be settled by the winner at the time of issue of the Free Air Tickets. The winner will have to top up the difference from \$4000, if a higher ticket value is chosen.

6.1.1. The air ticket value of \$4000 is strictly for the purchase of the air ticket, if a lower ticket value is chosen the balance amount cannot be exchanged for cash or use for other additional charges.

6.1.2. Excess baggage charges and other additional charges are excluded from the ticket (s) and will have to be borne by travelling parties.

6.1.3. Any charges pertaining to change of itinerary, traveler details, cancellation, no show and other additional charges will be fully borne by winners.

6.1.4. All arrangements for travel including booking, visa and confirmation will be undertaken by the winner and need to directly liaise with the appointed travel agency.

6.2. The prize of the Cruise ticket vouchers valued at \$1000 will strictly only be for the usage on Cruise booking. The winner will have to top up the difference if final price of chosen cruise itinerary is more than prize value.

6.3. The prize of One (1) night staycation at Marina Bay Sands hotel is valued at \$600. The winner will have to top up the difference from \$600, if a peak period day is selected.

6.3.1. The One (1) night staycation at Marina Bay Sands hotel value of \$600 is strictly for the purchase of One (1) night hotel stay, if final amount of the One (1) night hotel stay is lower than \$600, the balance amount cannot be exchanged for cash.

6.4. The prizes are non-transferable, non-refundable, non-changeable, and not eligible for mileage accrual and cannot be exchanged for cash or other services in cash.

6.5. The Organiser will not be liable in any manner whatsoever for any additional charges, claims, losses, damage, injury, cost or expenses in connection with and/or arising out of this contest, the redemption or use of the prizes.

- 6.6. The Organiser does not bear any responsibility for the outcome of the travel arrangements with the external travel agent.
- 6.7. The decision of the Organiser is final and binding in all matters relating to this contest. No correspondence will be entertained.

7. Use of Personal Data

- 7.1. By participating in this Contest, the participant understands and consent to the Organiser and its agencies, affiliated, and any other parties directly involved in organizing the Contest, may collect, use and disclose the participant's personal data, for the following purposes in accordance with the Personal Data Protection Act 2012:
 - 7.1.1. To administer this Contest, including contacting the winners for the administration of prizes in relation to this Contest.

8. General T&C

- 8.1. By participating in this Contest, the participant is deemed to have accepted and agreed to be bound by these Terms and Conditions and any other instructions that the Organiser may issue from time to time.
- 8.2. By participating in this Contest, the winners agree to participate in any form of publicity for this Contest. The Organiser reserves the right to photograph, video, and/or record the Contest, and publish any participants' images and details for marketing and promotional purposes relating to the publicity of the Contest and/or use in advertisements across all media, including, without limitation, in the Organiser's publications, presentations, promotional materials on their websites, in its original or edited format without having to pay any fee or compensation to the participants.
- 8.3. The Organiser shall not be liable to any persons in the Contest for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death in respect of, in connection with and/or arising from the Contest.
- 8.4. The Organiser reserves the right to withdraw or cancel the Contest and to amend or change these Terms and Conditions at any time for whatever reason and without giving prior notice to the participants. The decision of the Organiser on all matters relating to or in connection with the Contest is final, and no correspondence will be entertained.

- 8.5. The participant shall fully indemnify and hold the Organiser harmless from and against any loss, damage, cost, liability or expense (including legal fees), whether direct or indirect, in connection with and/or arising from the Participant's breach of these Terms and Conditions.
- 8.6. In the event of any inconsistencies or discrepancies between the Terms and Conditions and the contents of any flyers, marketing and/or promotional materials relating to the Contest, these Terms and Conditions shall prevail.
- 8.7. The contest Terms and Conditions shall be governed by and interpreted in accordance with Singapore law. The Courts of Singapore shall have exclusive jurisdiction over any disputes arising from these Terms and Conditions, including the validity and enforceability thereof.